

September 4th 2026

Dear Painsmith Patients

Re: Important Notice: Closure of The Painsmith, PLLC and Transfer of Your Medical Records

On August 3rd, 2026, I sent out notices that I would unfortunately be unable to continue practicing at Painsmith to the same high standard that my patients deserve. I also indicated that we were talking with other local pain management physicians regarding who would be best able to serve my patients moving forward. I have been able to locate another local practice that I feel meets or exceeds the level of care and has the capacity to take on additional patients. My top priority remains making sure your care continues without interruption.

To that end, I have arranged for ReleviiMed, led by Dr. Manuel Ybarra, M.D. and a team of providers, to serve as the custodian of medical records for our patients going forward, and I strongly recommend you reach out to ReleviiMed to continue your care. Their physicians have reviewed our practice's treatment approach and are prepared to take on our patients, including those with ongoing pain management plans, without a gap in care.

I have personally known Dr. Ybarra since I opened Painsmith in 2022. We share similar patient care philosophies, and are both dual board certified in Anesthesiology and Pain Medicine. He is also active in both national and local pain societies and attempts to help keep other pain physicians apprised of new and emerging ideas in the practice of pain medicine by routinely gathering area physicians to review published journal articles. I am absolutely able to recommend him (and by association, his team) to any and all of my patients.

This notice is provided in accordance with the Texas Medical Board's rules governing change of custodian of records, 22 Tex. Admin. Code Section 163.5.

ReleviiMed Contact Information:

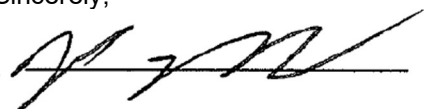
- Medical Director: Dr. Manuel Ybarra, M.D.
- Phone: 210.299.7770
- Address: 150 E Sonterra Blvd, Suite 310, San Antonio, TX 78258
- We encourage you to call and schedule your first visit as soon as you're able.

About your medical records:

- Your complete medical record will be transferred to ReleviiMed, as custodian, effective October 15th, 2026.
- If you would like your records sent to a different provider instead, or would like a personal copy, please contact Painsmith in writing before October 14th, 2026 at Address: 731 Carnoustie Drive Suite #102, San Antonio, Texas 78258, **Phone: 210-963-7493, Fax: 888-464-0947, Website: <https://thepainsmith.com/>**
- After October 15th, 2026, records requests should be directed to ReleviiMed at the contact information above.
- There is no charge for the transfer of your records to your new provider. A reasonable copying fee, as permitted under Texas law and Board rules, may apply if you request a personal copy.
- Your records will otherwise continue to be retained and safeguarded by ReleviiMed as custodian in accordance with Texas Medical Board recordkeeping requirements after the transfer date. 90 days following this transfer of records, Painsmith may destroy their copy of your records in accordance with board rules.

If you have any questions before our closing date, please don't hesitate to call our office at (210)963-7493 . Thank you for the trust you've placed in me over the years. It has meant a great deal, and I'm confident you'll be in good hands with ReleviiMed.

Sincerely,



William Zachary Smith, MD
The Painsmith, PLLC